GENERAL SALES POLICIES

1. IDENTITY GARANTIES INSURANCE

AZUR WINE TOURS

Travel license agreement N° IM083170007

Financial guarantee: ATRADIUS

Civil liability insurance: GENERALI

Tel: + 33 4 94 82 80 39 / +33 6 12 12 42 12

2. SERVICES

Prices are tax inclusive and cover all of the services mentioned. The visit of each château includes at least one or more tasting sessions. AZUR WINE TOURS, being dependent on the availability and cancelations of its partner châteaux, reserves the right to modify the tour program. Tours are carried out in English and in French.

3. PAYMENT

100% payment by credit card is requested upon reservation. A receipt is systematically sent to the client by email. Last minute reservations must be financially settled before departure, by credit card (Visa or MasterCard) or in cash. A receipt is issued for the client at the time of payment.

4. CANCELATION

Under 7 days in advance: no reimbursement.Modification of the date is possible according to availability. If AZUR WINE TOURS is responsible for any cancelation (dangerous weather conditions, mechanical problems with the transport, unexpected health problems for the guide) the client is entitled to a full reimbursement.

5. PERSONAL RESPONSIBILITY

As regards visitors using their own vehicle, AZUR WINE TOURS absolves itself of all responsibility concerning any driving under the influence of alcohol. The driver must not consume alcohol. A spit bucket is systematically available during wine tasting sessions. As regards guided tours, AZUR WINE TOURS reserves the right to interrupt any visit already underway in the case of damage (vehicle, vines…) or infraction caused by the client (narcotic abuse), or if a client's behaviour is liable to have an impact on the driver's security or that of the other passengers.AZUR WINE TOURS reserves the right to charge a client for any necessary repairs due to the latter's behaviour.

6. LITIGATION

Le Tribunal de Commerce de Fréjus is the only court of competent jurisdiction.